

## iolcos hellenic maritime enterprises streamlines lubricant logistics with chevron's oneport<sup>™</sup> online portal

Iolcos Hellenic Maritime Enterprises has streamlined lubricant procurement across its fleet of 16 bulk carriers after adopting Chevron Marine Lubricants online customer portal, OnePort™, to manage its lubricants ordering.

The Athens-based ship manager and operator, which specializes in oceangoing Panamax and post-Panamax vessels, had previously managed its ordering process by phone and email. In January 2021, the company switched to OnePort and has since processed all transactions on the system, which enable real-time online ordering as well as instant swift access to the company's order history.

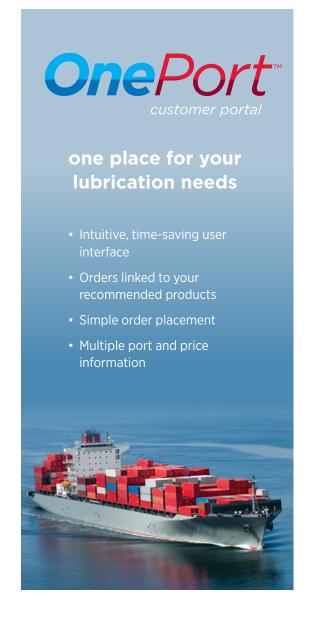
OnePort effectively reduces order management time by eliminating unnecessary work from the process of lubricant procurement. The consolidation of several common supply-chain transactions such as product availability inquiries, order confirmations and delivery

receipts help customers to access information quickly and in a reduced time-frame. Online ordering also helps to accelerate purchasing when offices would otherwise be closed, such as overnight or on holidays.

"We were delighted to be able to help lolcos Hellenic Maritime Enterprises simplify its lubricants procurement with our state-of-the-art web solution," said Michael Kerimis, Account Manager, Chevron Marine Lubricants. "Besides optimizing work processes and driving efficiency, lolcos also welcomed some of OnePort's other useful functions, such as the ability to compare prices at up to five ports simultaneously."

"The team at Chevron Marine Lubricants has done an excellent job creating the OnePort customer portal. The onboarding process managed by Vassilis Zacharias from the local customer service team was smooth. Managing orders online reduces email traffic while giving me a full overview of all transactions in one place. This has already saved me a lot of time. It is a very simple and useful tool that I am using for all of my lubes management."

**Mr. Fernando Vergetis**, Supply Department, Iolcos Hellenic Maritime Enterprises Co Ltd



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